

Lyle Brown

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I specialize in planning and supporting technology applications. My experience in the entire software development lifecycle provides me with a variety of perspectives from multiple roles and business units.

Experience

Technical Consultant

Quogent, LLC (Mar 2019 – Present) | Remote in Phoenix, Arizona

- Planning and executing business application development and sustainment projects for multiple customers, including aerospace defense contractors, financial institutions, and technology leaders.
- Triaging and actioning reported incidents and requests with a ticketing system (ServiceNow).
- Translating non-functional requirements from the business into development tasks and roadmap items.
- Performing the deployment and implementation of enhancements from Dev to QA and Production.
- Managing external vendors as the primary contact for a third-party business process automation platform.
- Coordinating system upgrades and implementation. Performing system upgrade testing and evaluating go-live performance, while interfacing with other Information Services teams or vendors to resolve issues.
- Communicating relevant information on systems to stakeholders and management with varying levels of knowledge. Knowledge transfer performed verbally, in writing, through demos, and with presentations.
- Acting as lead developer on applications that utilize the K2 platform, JavaScript, and SQL. Application design includes an emphasis on self-service capabilities to reduce overhead.

Programmer Analyst

General Atomics Aeronautical Systems Inc. (Oct 2014 – Feb 2019) | Adelanto, California

- Acted as lead Business Analyst and Developer for multiple applications developed in C# and .NET.
- Worked with business teams to analyze and document both as-is and to-be processes, defining system requirements and developing use cases. Conducted stakeholder interviews to validate business needs and scope out the potential for additional new enhancements and features.
- Performed process design with workflows in Visio, mockups in MockPlus, and other proof-of-concepts.
- Managed the roadmap for a large number of projects. Defined project scope and development tasks, wrote test scripts, planned a user acceptance testing strategy, and performed validation.
- Created documentation for all audiences, including developer notes, user guides, and training materials.

Administrative Intern – IT Department

City of Hesperia (Apr 2013 – Jun 2014) | Hesperia, California

- Analyzed existing process for inventory, then recommended and installed a new and improved system.
- Documented processes and authored user guides for internal departmental use and city-wide reference.

Education

Bachelors of Applied Science Degree in Information Technology (In Progress)

Phoenix College | Phoenix, Arizona

Associates of Science Degree in Computer Information Systems

Victor Valley College | Victorville, California